

Instructions for registration in the Pension Cockpit

Step 1

Open our website www.pensionskasse-lonza.ch in your web browser.

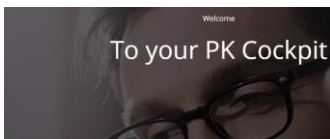
Step 2

Click on the "Pension Cockpit" button at the top right.



Step 3

Click on "Start registration"



Log in to PK Cockpit

Please log in with your access details.

User name

Password

LOG IN >

Are you a customer and would like to view our digital offering?

If you do not have access details for the PK Cockpit, please select "Start registration".

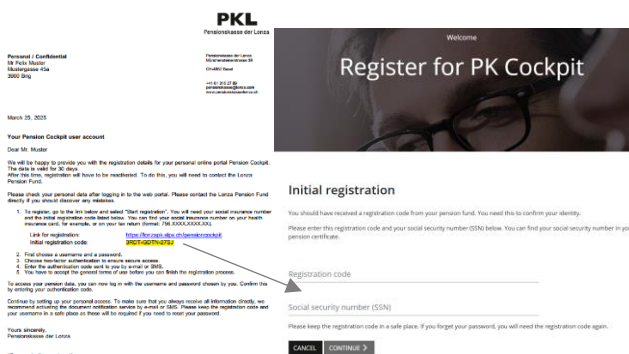
START REGISTRATION >

FORGOT PASSWORD >

Step 4

Now enter your registration code and personal social security number.

For data security reasons, your personal registration code will be sent to you by post. You will find the social security number on your pension certificate or alternatively on your personal health insurance card. (Format: 756.XXXX.XXXX.XX).



Step 5

Define a personal user name and password for your future log in to the Pension Cockpit.

Enter user data

Please enter your user name and your personal password here.

You may choose any user name you wish, provided it meets the security guidelines.

User name

Password

at least 8 characters, lower-case letters, upper-case letters, at least 1 number, at least 1 special character „_*%&()@#7\$!-+=<>.>.

Confirm password

Ok

CANCEL

CONTINUE >

Please keep your login details and registration code in a safe place.

Two-factor authentication

For security reasons, the PK Cockpit uses two-factor authentication (verification of identification using two independent

Send access code via email

Send access code via SMS on mobile phone

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Generate single-use password via an app on a smartphone (TOTP)

If you have not yet installed a TOTP app on your smartphone, please install it as follows:

Install Google Authenticator:

iOS

1. Open newly installed or existing app

2. Scan QR code or enter manually



Manual entry

If you manually enter the QR code and can generate a new single-use password.

CANCEL

CONTINUE >

Next, define your preferred two-factor authentication. **We recommend that you use e-mail or SMS for authentication.**

This authentication procedure is a security measure whereby a separate access code is sent to confirm a user's identity. This code is required to log in to the customer portal.

After confirming the defined two-factor authentication, please acknowledge the general terms and conditions. Registration is now complete.

You can log into Pension Cockpit at any time to view your current pension data, create a pension certificate or perform simulation calculations.

Contact Details

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